

# NRC's operations in Tanzania

## Humanitarian overview

Tanzania currently hosts 254,294 refugees (65 per cent from Burundi and 35 per cent from DR Congo).

Humanitarian organisations struggle to provide basic services including drinking water, education, shelter and social services due to limited funding. The introduction of more stringent administrative instructions and policies in the camps has reduced refugees' opportunities for protection, livelihoods and self-reliance, leaving them completely dependent on humanitarian assistance.

NRC advocates maintaining the voluntary return principles of an informed decision and a dignified return to safe areas while supporting social cohesion and sustainable return at the community level.



Photo: Ingrid Prestetun/NRC

## Our core activities



Education



Information, counselling  
and legal assistance (ICLA)



Shelter  
and settlements



Water, sanitation  
and hygiene (WASH)

### NRC in Tanzania

Established	2016
International staff	1
National staff	78

## Our areas of operation

- Kigoma region



## Our activities in detail

Following the civil war that broke out in Burundi in 2015, NRC started operations in Tanzania to support people living in Mtendeli and Nduta refugee camps close to the Burundian border.

In May 2017, we expanded operations to the Nyarugusu camp. Later in January 2020, NRC became the WASH, shelter and infrastructure lead agency in all three camps under UNHCR. In 2021, we started the implementation of an information, counselling and legal assistance (ICLA) programme and expanded our education programme.



1,803 people reached in 2023 ▼

## Education

The situation in the education sector is disastrous. Education quality suffers due to insufficient classrooms, disrepair, crowded classes, scarce materials, untrained teachers, turnover, and limited parental involvement. Limited access to accelerated education programmes leaves many vulnerable children at risk of street life, early marriage, child labour, pregnancies, and various child protection issues, as only a few grades are covered. Our intervention includes:

- accelerated education programmes (AEP)
- vocational training including basic education, life skills and entrepreneurship skills for youth
- quality training for teachers
- the establishment of safe learning spaces for children and youth
- nurseries for young mothers to make it easier for them to study
- advocacy for safe temporary learning spaces to encourage girls and youth to study
- promotion and support for girls' education in Nyarugusu refugee camp



11,354 people reached in 2023 ▼

## Information, counselling and legal assistance (ICLA)

In a bid to enhance protection, increase access to basic services, and strengthen the self-protective capabilities of people of concern, we started the ICLA programme in Tanzania in the last quarter of 2018. Through ICLA, NRC supports refugees and asylum seekers in claiming their children's rights through birth registration and acquiring birth certificates in the camps and host communities.



23,263 people reached in 2023 ▼

## Shelter and settlements

Lack of shelter has been identified as one of the main needs in the camps. Over 60 per cent of residents live in emergency shelters and tents that are in poor condition. We provide shelter and maintain infrastructure in Nduta and Nyarugusu camps, where our intervention includes:

- construction, maintenance and upgrade of transitional shelters
- providing emergency shelter facilities
- distributing and erecting prefabricated refugee housing units
- developing more cost-efficient and environmentally friendly shelter solutions
- maintaining access roads and bridges in the camp
- constructing permanent building facilities such as schools, offices and police stations
- constructing permanent shelters for people with specific needs in the host communities



219,498 people reached in 2023 ▼

## Water, sanitation and hygiene (WASH)

In crowded camps, it is essential that people have access to sufficient safe drinking water, proper sanitation facilities and good hygiene practices to prevent diseases. We work with UNHCR in Nduta and Nyarugusu camps as the WASH lead agency, providing support within the camps and host communities for different activities related to safe water supply, sanitation and hygiene. Our intervention includes:

- selecting, designing and operating appropriate water supply systems including source selection, abstraction, storage, treatment and distribution of new systems and/or the repair/rehabilitation of old systems
- working with refugee communities to select and design the most appropriate form of sanitation system, taking full account of local conditions, resources, customs and cultural norms

## Our donors

**We are grateful for the generous support from our donors:**

- Norwegian Ministry of Foreign Affairs (NMFA)
- United Nations High Commissioner for Refugees (UNHCR)
- International Partnerships (INTPA)
- Global Affairs Canada (GAC)
- Swedish International Development Agency (Sida)
- NRC private funds

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